



A message to our community:

Whether it's serving up your morning coffee at Williams Cafe, delivering a special care package, or teaching you how to mix your first martini, it has been our pleasure to serve the Penn and West Philadelphia communities since Penn Student Agencies was established in 1933. Our commitment to our campus family has caused us to reflect on the status of our operations during the Fall 2020 semester, and as a result PSA will be transitioning the operations of all 10 of our student run businesses to best keep our community safe during the COVID-19 pandemic. While our presence on campus might look different this semester than usual, we will continue to exist by and for students now more than ever.

FirstServices will continue to operate on campus with some operational adjustments to provide Penn students with all of their laundry and water delivery needs, but will abide by all University COVID-19 guidelines to ensure the safety of our customers. This semester Penn Closet, Quaker Corner, and Special Deliveries have adjusted to sell their products and offer training digitally to abide by social distancing guidelines. All deliveries will include handling guidelines and recommendations to help prevent the transmission of COVID-19 to our clients.

Penn Student Design and Compass Marketing will continue to provide design and marketing consultations to clients, but all meetings will be held via video conferencing to minimize any risk of COVID-19 transmission. PSA Bartending will be conducting their mixology course offering virtually, and will suspend event bartending services this semester. Penn Lens will also be performing their operations remotely. William's Cafe and Benny's Diner will not be operating in the Fall 2020 to reduce potential transmission of COVID-19.

Although we may not see you all on campus on a daily basis this semester, we're excited to continue to provide engaging and relevant content on our social media and adjusted e-commerce platforms. We also encourage Penn students to continue to check our website for any student employment opportunities offered this Fall. PSA is proud to do its part in keeping the Penn community safe while maintaining the same quality of service we've upheld for over eight decades. We'll see you soon, so stay safe and well and we hope to be back to running in full swing soon!

Warm Regards,

Penn Student Agencies' Executive Suite