**Primer on Health Insurance Concepts and Terminology**

**Preferred (in-network) Provider**
- Provider that has contracted to provide services for a negotiated charge.
- An insured individual who receives care from a preferred provider can be charged only the negotiated rate (co-pay).

**Non-Preferred (out-of-network) Provider**
- Provider that has not contracted to provide services for a negotiated charge.
- An insured individual who receives care from a non-preferred provider can be charged the difference between the actual charge and the part paid by the insurance carrier.

**Co-pay**
- Fixed dollar amounts (for example, $1.50) you pay for covered health care by an in-network (preferred) provider, usually when you receive the service.

**Co-insurance**
- The percentage of covered medical expenses paid by the insurance carrier. Co-insurance is calculated based on allowable and reasonable charges. Your share of the costs of a covered service will vary depending on if the care is in-network or out-of-network.

**Deductible**
- Amount of care expenses that must be paid by YOU before an insurer will pay any expenses. Different deductibles apply for in-network and out-of-network care.
- Deductible is typically annual (must be paid each year).

**Out-of-Pocket Maximum**
- Maximum amount insured individual (you) would be expected to pay during policy year.
- Includes deductible. Does not include co-pay.
- After you have reached your out-of-pocket maximum, your medical bills will be covered by your health insurance company for the rest of the year with some exceptions.

**Some Basic Vocab**
- **Dependent**: One who relies on another for financial support like a spouse or child.
- **Clinical Fee**: Full-time students are automatically charged this fee. Fee makes students eligible for provider visits at SHS for no additional charge!
- **Referral**: The recommendation by a medical professional to see a specialist.

**Maximum Benefits**
- Maximum amount that insurance will pay for medical expenses.
- After reaching the maximum benefit the insured individual is responsible for paying the negotiated charges.